

Report of Housing Manager, Tenant Scrutiny

Report to Tenant Scrutiny Board

Date: 14 March 2018

Subject: Clarification of East Leeds Recommendation

Are specific electoral Wards affected? If relevant, name(s) of Ward(s):	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No
Are there implications for equality and diversity and cohesion and integration?	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No
Is the decision eligible for Call-In?	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No
Does the report contain confidential or exempt information? If relevant, Access to Information Procedure Rule number: Appendix number:	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No

1.0 SUMMARY OF MAIN ISSUES

- 1.1 At February's meeting the Board received an update on progress made on the recommendations for the East Leeds Responsive Repairs inquiry.
- 1.2 Through consideration after the meeting, the Chair seeks Board approval to reopen recommendation 8 for further clarification.

Recommendation 8 – *That there is a named contact at Leeds Building Service for new and existing staff to reference complex repair enquiries, including support with communal repairs.*

- 1.3 It was felt the response given only partly answered what the Board were trying to get across, be it did the Contact Centre have the ability now to speak to a person or team directly where they have complex repair queries?
- 1.4 As the Board resolved to close the recommendation as complete, agreement is required in order to carry out the request for clarification described above.

2.0 RECOMMENDATIONS

- 2.1 The Board is requested to approve re-opening recommendation 8 with clarification being sought from a responsible officer within in the repairs service.
- 2.2 That the Board make a decision on whether to close or keep open the recommendation following the response.

3.0 BACKGROUND DOCUMENTS¹

3.1 None.

¹ The background documents listed in this section are available to download from the Council's website, unless they contain confidential or exempt information. The list of background documents does not include published works.